

Frequently Asked Questions

Q Who is Avenu Insights & Analytics?

A Avenu is a private company that has been contracted by this local government to administer all functions of the local tax.

Q "When is the sales/use tax due?"

A The sales/use return must be postmarked on or before the 20th of the month for the previous month's activity.

Q "What if the 20th is on the weekend or a holiday?"

A The return must be postmarked on or before the next working day to be considered timely."

Q "Am I allowed a discount?"

A Most jurisdictions allow a discount for sales tax at the rate of 5% on the first \$100 of tax due and 2% on all tax due over \$100 (Maximum allowed is \$400). There is no discount allowed for Sellers Use or Consumers Use Tax.

(Please reference the tax form for those jurisdictions with differing discount rates.)

Q "What if I file late?"

A The Failure to Timely File penalty is 10% of the tax due or \$50, whichever is greater. The Failure to Timely Pay penalty is 10% of the tax due. Interest is charged at the current rate.

Q "May I use other tax forms and/or send my payments to the previous collection provider?"

A No. In order to be properly credited for your tax payments, you must use the forms provided by Avenu or the universal form. All payments and correspondence must be sent to Avenu.



Filing Your Local Business Taxes?

Avenu offers current remittance forms, rate sheets and advisories online at www.avenuinsights.com.

Online Filing

Convenient online filing is available for many tax return types. Availability of online filing is indicated on the remittance form of each tax return type.

Quarterly/Occasional Filing

If you file less than \$200.00 per quarter or if you remit \$0.00 returns, you may qualify to file your taxes quarterly. Please email or call us for more details on this time saver.

Remittance Address

Avenu Local Tax Division
P.O. Box 830725
Birmingham, AL 35283-0725

Avenu is a government services company that provides administrative, management and back-office revenue enhancement support services to state and local governments in the areas of tax administration, revenue discovery/recovery, compliance audit examination, business license administration, and delinquent receivables collection.

Questions

Visit us on the web at www.avenuinsights.com, Email our friendly Avenu representatives at rdssupport@avenuinsights.com or call toll-free at 800.556.7274.